

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001**  
**(Access Services Wing)**

No. 16-01/2023-AS-III/SHORT CODES/ 107

Dated:05.06.2025

To,

All Access Service Providers.

**Subject:- Allotment of short code '149' to Uttar Pradesh Transport Department.**

Kindly refer to DoT letter No. 16-3/2013-AS-III/Part-II/58/956, dated 20.06.2014 (copy enclosed) wherein short code '149' was allotted to all States/UTs for enquiry of Public Road Transport Utility. I am directed to convey the approval of the competent authority for allotment of short code '149' to Government of Uttar Pradesh, Transport Department to provide assistance to the citizens regarding various transport services with the following features:

- a. Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers).
  - b. Accessibility: Unrestricted i.e. available on STD also
  - c. Metered Service: Called Party Pays
  - d. Termination/Mapping Number: - 18001800151
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS).

Digitally signed by  
Vaibhav Jain  
Date: 05-06-2025  
11:17:33

Director (AS-III)  
Ph 011-23372488

**Encl: As above.**

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. Special Secretary, Uttar Pradesh, Transport Department, with a request to appoint a nodal officer. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA. (srd dg.upe-dgt-dot@gov.in)
3. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline)
4. A copy for upload on DoT Website

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Ministry of Communication & Information Technology  
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File No.16-3/2013/AS.III /Part-II/58/956

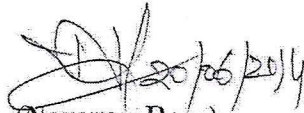
Dated 20/06/2014

**Subject:-Allocation of Short Code '149' for enquiry of Public Road Transport Utility of all States/UTs.**

I am directed to convey the approval of competent authority for allocation of Short Code '149' for enquiry of Public Road Transport Utility of all States/UTs.

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).

2. All are requested to take necessary action.

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRAI
3. CMD MTNL / BSNL.
4. Joint Secretary, Ministry of Road Transport & Highways, Parivahan Bhawan, New Delhi-110001 with reference to D.O. letter No.RT-17014/2/2011-T dated 10/06/2014.
5. Managing Director, U.P. State Road Transport Corpn.Parivahan Bhawan, Tehri Kothi Lucknow-226001 with reference to your letter No.2044/52/निर्भय फण्ड/कंप्यूटर/2014 dated 27/05/2014.
6. मुख्य प्रधान प्रबन्धक (प्राविधिक), यू०पी० सर्कल पी०एच०ई० सेक्शन, उ०प्र० भारत संचार निगम हजरतगंज, लखनऊ कृपया पत्रांक-399 एमओ/13-5 एमओ/2006, दिनांक 06/12/2013 का अवलोकन करें।
7. Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
8. ADG (IT) with request to kindly upload on DoT Website.