

## FUNCTIONS AND FACILITIES TELEPHONE ADVISORY COMMITTEES

### A FUNCTIONS

- i. TAC will work as interface between telephone consumers and BSNL/MTNL.
- ii. Giving the public a confidence that their grievances are properly represented as well as redressed.
- iii. Educate public/bring awareness among telephone consumers about the various services provided by BSNL/MTNL.
- iv. To suggest measures for efficiency.

### B NOMINATION OF MEMBER

Hon'ble Minister of Communications & Information Technology shall have sole discretion to nominate a member of Telephone Advisory Committee.

### C TERMINATION OF MEMBERSHIP

The membership of a TAC can be terminated any time with the approval of Hon'ble Minister of Communications and Information Technology. Further, following conditions may also attract termination of membership of TAC:-

- i. If any member fails to attend two consecutive TAC meetings of the TAC of which he/she is a member.
- ii. On the report of the Chairman of the TAC on misbehaviour/unsocial or antisocial activities on the part of the TAC members.
- iii. If the members runs into outstanding arrears of his/her outstanding arrears of his/her telephone connection.

### D TA/DA to TAC members for attending TAC meeting.

- i. Hon'ble Members of Parliaments/MLAs are entitled to avail TA/DA as per the rules applicable to them.
- ii. Non-official members are also entitled to avail TA/DA (conveyance allowance for local) as per the rule.

### E FACILITIES

#### 1. Prepaid Mobile Telephone Connection.

A pre-paid SIM (with Local/STD/All India Roaming/SMS etc.) will be provided subject to the following conditions/limits:-

- i. The TAC member will be permitted to have the option to use his private pre-paid mobile connection of BSNL/MTNL as TAC mobile connection or he/she can have new SIM from BSNL/MTNL.
- ii. The TAC member will be free to choose any plan prevalent in the Telecom/Telephone District.
- iii. A recharge coupon of amount of Rs. 700/- (Rs. Seven Hundred) only per month will be given.
- iv. The mobile handset will be arranged by the TAC member himself/herself.
- v. Those TAC members who have already taken a TAC category landline connection may avail this facility after surrendering the said landline telephone. OR

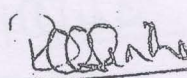
#### 2. Landline Telephone Connection/Fixed Wireless Telephone Connection.

A Telephone connection without STD/ISD at his/her residence within the area of jurisdiction of the concerned TAC with free limit of Rs. 700/- (Rs Seven Hundred) only per month in any commercial plan. This will be subject to the following conditions:-

- i. TAC members shall be permitted for conversion of his/her working private telephone connection into TAC telephone provided under the capacity of TAC member subject to withdrawal of STD/ISD facility if available and clearance of up to date dues, if any. It will be incumbent upon each TAC members to pay the telephone bill beyond the free limit of Rs. 700/- per month.
- ii. Concerned head of telecom district will ensure that the billing amount beyond prescribed limit is realized from the TAC member within the prescribed time limit and would initiate appropriate action including disconnection as per rule in case of non payment of bills.

Note:- a. On expiry of his/her tenure, a member of TAC may be allowed to retain his/her mobile/telephone connection on private account.

- b. In case of Co-Chairman of TACs i.e. Hon'ble MPs, TAC telephone connection with STD facility may be installed at his/her address anywhere in the country, as per choice of Co-Chairman. The Chairman of the TAC in which Hon'ble MP has been nominated as Co-Chairman will coordinate for the provision/disconnection of telephone connection



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